

Many of my emails that are not spam are being quarantin...

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Please send an email to notspam@webservio.com

Include the header information from the "good" email message you send to notspam@webservio.com and attach a copy of the "good" email.

To obtain the header information:

Microsoft Outlook users:

1. Double click on the spam message
2. Go to View
3. Click options

Outlook Express users:

1. Double click on the spam message
2. Click the "File" menu in the message window
3. Click "Properties"
4. Click the "Details" tab
5. Click "Message Source"

To send the header information, please copy (Ctrl A then Ctrl C) and paste (Ctrl V) the information into a new email message.

If you use another email client, comprehensive list for instructions to obtain the header.