

Why can't I delete my emails from the server?

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Large emails delay deletion time of emails from the server. To prevent manually deleting emails from the server, be sure your e-mail client is set to not leave a copy of your email messages on the server. To do this in Outlook, go to Tools - Email Accounts - Change - Advanced Settings. Under Advanced Settings, be sure you do not have "Leave a copy of message on the server" check marked.