

Special configurations for cPanel

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Please make sure that when manually changing your domain MX records, the cPanel Email Routing settings are always set to "Local Mail Exchanger" instead of "Automatically Detect Configuration". Otherwise the cPanel server will reject all email to this domain, this will show in the log search as "Recipient Rejected by destination server". Since it is a permanent reject at the destination server, the mail will be permanently rejected. Permanent failures, including failed Recipient Callouts, are being cached up to two hours.