

## I can receive email but cannot send through Microsoft O...

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Contact your Internet Service Provider (ISP).

If your outgoing mail server is not set up as a Webservio mail server, you must contact your ISP. If your outgoing mail server is set to a Webservio mail server, you may need to contact your ISP. At times internet providers block TCP port 25 which is also called the SMTP port. This will prevent your Outlook or Outlook Express to connect to our mail servers for sending emails. You must contact your internet provider to resolve the issue if you wish to continue to send emails through port 25. Alternatively, you can change your smtp port settings to alternative port 587. This should allow you to send emails. Your Anti-Virus software may be interfering with your Outlook Express. This issue can also be caused if you have Anti-virus software which can interfere with Outlook Express. Please visit the following link for more details:

<http://support.microsoft.com/default.aspx?scid=kb;en-us;813514>