

How do I report spam that gets to my inbox?

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If you are still receiving spam, submitting the emails to the central training system will first of all help to reduce the spam you're seeing, and it will allow us to retrieve detailed information on what may be causing your problems. Emails that did not pass our filtering systems, or that passed the filters because the sender/recipient was whitelisted are automatically excluded from the training systems.

Methods to report spam

Spampanel webinterface

In the Spampanel web interface we have a "Report Spam" button. You can upload a spam message on the page to train the spamfilter. It is a 'drag 'n' drop' style feature, meaning you can save the SPAM email to your system, then drag and drop the email into the "Report Spam" area. Note that only emails are accepted that have been processed by the cluster you're reporting to. Currently only the .eml format is supported.